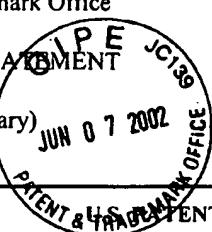


Form PTO-1449		U.S. Department of Commerce Patent and Trademark Office				Atty. Docket No. P21784	Serial No. 10/084,176			
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <small>(Use several sheets if necessary)</small>						Applicant Matthew PLAN				
						Filing Date February 28, 2002	Group 2642			
PATENT & TRADEMARK OFFICE										
PATENT DOCUMENTS										
EXAMINER INITIAL		DOCUMENT NUMBER			DATE	NAME		CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
G. C.		5	2	5	5	3	0	5	10/19/93	SATTAR
G. G.		5	4	8	8	6	5	0	01/30/96	GRECO et al.
G. G.		5	7	3	7	3	9	3	04/07/98	WOLF 5,737,393
G. G.		5	7	7	1	2	7	6	06/23/98	WOLF
G. G.		6	0	1	4	4	2	7	01/11/00	HANSON et al.
G. G.		6	0	1	4	4	2	8	01/11/00	WOLF
G. G.		6	0	6	7	3	5	7	05/23/00	KISHINSKY et al.
G. G.		6	2	1	2	1	7	8	04/03/01	BECK et al.
G. G.		6	2	5	9	4	4	4	07/10/01	PALMER et al.
G. G.		6	3	1	4	1	6	7	11/06/01	JOHNSON
G. G.		6	3	1	4	4	0	2	11/06/01	MONACO et al.
G. G.		6	3	2	1	1	9	8	11/20/01	HANK et al.
FOREIGN PATENT DOCUMENTS										
		DOCUMENT NUMBER			DATE	COUNTRY		CLASS	SUBCLASS	TRANSLATION YES NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)										
		1	A screen shot of an Internet website, entitled "Interactive Voice Response (IVR)", at <http://www.toshiba.com/taistsd/ivr.htm>, obtained no later than December 20, 2001.							
		2	A screen shot of an Internet website, entitled "Professional Voice-over for Telephone Systems", at <http://www.home.istar.ca/~talent/IVRprice.htm>, obtained no later than December 20, 2001.							
G. G.		3	A screen shot of an Internet website, entitled "Strata CS Integrated Voice Response Applications", at <http://www.toshiba/taistsd/stratacs_ivr.htm>, obtained no later than December 20, 2001.							
EXAMINER	<i>Harold Gauthier</i>				DATE CONSIDERED	6/13/03				
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.										



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